## Performance Summary Half Year 2011/12

## How to interpret the performance report

Performance is shown as a comparison to the half year target. A tolerance is set for each indicator, allowing performance to be shown as on target even if it is below target by 10 percent.

The following symbols are used.

- The green star shows that performance is better than target
- The blue circle shows that performance is on target, within the tolerance
- △ The red triangle warns that performance is below target by more than 10%
- ✓ The green tick indicates that the half year figure for 2011/12 is better than the half year figure for 2010/11
- The red cross indicates that the half year figure for 2011/12 is worse than the half year figure for 2010/11
- ? The question mark indicates we are awaiting information

| Performance Summary     | * |   | Δ | ? | ✓ | × | ? |
|-------------------------|---|---|---|---|---|---|---|
| Community & Environment | 7 | 4 | 4 | 5 | 9 | 6 | 5 |

